A Shopkeeper
◆ Buongiorno signore/a.
◆ Mi dica.
◆ Mi dispiace, no.
◆ Queste costano € 1,40. Altro?
◆ € 0,45 per l’Inghilterra.
◆ Ecco – due cartoline e i francobolli. Basta così?
◆ Arrivederci, signore/a. Grazie.

B Customer
◆ Return the shopkeeper’s greeting.
◆ Ask if they have phonecards.
◆ You’ve chosen two postcards. Say you’ll take these two. Ask how much they cost.
◆ Ask how much a stamp for England costs.
◆ Ask for a stamp for England and one for the US.
◆ Say that’s all, thank the shopkeeper and say goodbye.

A Shopkeeper
◆ Buona sera signore/a.
◆ Dica?
◆ Giornali inglesi . . . mi dispiace, no.
◆ La guida costa € 3,75. Altro signore/a?
◆ I biglietti costano € 5,15.
◆ Basta?
◆ Allora . . . € 8,90.
◆ Arrivederci signore/a.

B Customer
◆ Return the shopkeeper’s greeting.
◆ Ask if they sell English newspapers.
◆ Ask how much the guidebook of Rome costs.
◆ Ask for 10 bus tickets.
◆ Say you’ll take the guidebook and the tickets.
◆ Say that’s all.
◆ Thank the shopkeeper and say goodbye.